

The Company establishes and facilitates Corporate Governance, Corporate Sustainable Development, and the operation and implementation of the dedicated unit that responsible for encouraging ethical management

Evaluation Criteria	Corporate Governance	Corporate Sustainable Development	Ethical Conduct
<p>Dedicated Unit(People)</p>	<p>Senior Vice president of Legal & Procurement, Vivian Lee, is FET's Corporate Governance Officer.</p> <p>In accordance with laws and regulations, the corporate governance personnel had reported at the 6th meeting of the 8th-term Board of Directors on April 26, 2019, and has been approved by Board of Directors.</p> <p>The Corporate Governance Officer of FET has finished this year's hours of education, please see Annex 1 for the information of the education courses.</p>	<p>FET has established the "Sustainable Development Committee", which serves as the highest supervising unit for sustainable governance and strategic planning. The Chairman of the Board of Directors serves as the committee chair, the president serves as the CEO, and Executive Management Team (EMT) serves as the convener of the task groups across business groups, supervising representatives from all units. Also, FET has established a dedicated unit, "PR and Corporate Sustainability Division," holding accountable for the mapping and execution of sustainable development policies, systems, and relevant management guidelines. FET also established the "Executive Sustainability Officer" to reinforce the management of sustainable development.</p>	<p>Far Eastone's President Office & Human Resources is the unit responsible for encouraging ethical management.</p>
<p>Tasks Performed</p>	<p>Function description:</p> <ol style="list-style-type: none"> To handle matters related to Board of Directors and shareholders meeting, and assist the Company to comply with laws 	<p>FET CSR Committee holds quarterly meetings, has work groups report the progress of sustainability goals and action plan results, and conducts the tracking and proposal discussion on</p>	<p>Its major responsibilities and implementation situation: reported regulatory compliance, promotion, education training and handling declaration matters etc. It</p>

	<p>and regulations governing such meetings.</p> <ol style="list-style-type: none"> 2. To prepare the minutes of Board of Directors meetings, and shareholders meetings. 3. To provide the Board of Directors with the required information for business execution. 4. To assist Board of Directors in compliance with laws and regulations. 	<p>material issues with consideration of environmental, social and corporate governance aspects. At the end of 2015, the board of directors resolved to incorporate ESG topics as part of the meeting agenda.</p>	<p>reports the status of its implementation to the Board of Directors every year.</p> <p>The Human Resources Department will report contravening matters to the Board of Directors.</p>
Implementation Situation	<p>FET's 2022 corporate governance matters included the following:</p> <ol style="list-style-type: none"> 1. Handling matters related to Board of Directors Meetings and Audit Committee Meetings. 2. Handling matters related to shareholders' meeting, and assisting to prepare the meeting minutes. 3. Continuous provide the latest updated laws and regulations related to corporate governance to Board of Directors. 4. For a new term of Board of Director, assisting new members of Board of Directors on continuously education related to corporate governance. 	<p>FET regularly reports relevant decisions and performance to the Board once a year. On the seventh meeting of the ninth term Board of Directors on November 11, 2022, FET's report included: 1. action plans on sustainability issues and 2. sustainability promotion results. Sustainability promotion results are regularly reported to the Board, and the Board supervises and asks for adjustments of the management team when necessary.</p> <p>FET followed Recommendations of the Task Force on Climate-related Financial Disclosures (TCFD) in 2019 to present a comprehensive inventory of key climate changes, energy risks and FET management,</p>	<p>The "Ethical Corporate Management Best Practice Principles" and "Guidelines for the Adoption of Code of Ethical Conduct" have been approved and amended by the 3rd meeting of the 7th term of Board of Directors on July 30, 2015, and has been submitted to the 2016 FET Shareholders' Meeting.</p> <p>The "Ethical Corporate Management Best Practice Principles" have been approved and amended by the 11th meeting of the 8th term of Board of Directors on May 7, 2020, and has been submitted to the 2020 FET Shareholders' Meeting.</p> <p>In order to fulfill the "Ethical Corporate Management Best Practice</p>

	<p>5. According to “Procedures for Performance Evaluation of the Board of Directors”, the Corporate Governance Personnel shall submit the assessment outcome to the Board for approval on a yearly basis. The outcomes have approved by the 4th meeting of the 9th-term Board of Directors on February 25, 2022.</p> <p>6. Executing the board performance internal evaluation in 2022.</p>	<p>with a focus on corporate governance, strategy, risk management, indicators and targets. FET identified six major climate change risks, while also evaluating the process and scale of financial impacts related to those risks and related countermeasures in the event of an increase in global temperatures by 2 degrees Celsius.</p> <p>In order to implement enterprise risk management, the Company refers to the framework of the international standard "ISO 31000 Risk Management – Principles and Guidelines" and formulates “Risk Management Policy”(“The Policy”) in accordance with the P-D-C-A model. The Policy has been approved by the board of directors as the guiding principle for all divisions to follow. The Scope of risk assessment is only the Company. All divisions conduct risk assessment annually and regularly based on the materiality principle, with consideration of economic, environmental and social aspects of corporate governance issues that have significant impact on customers, investors and other stakeholders, and formulate risk management</p>	<p>Principles” and “Guidelines for the Adoption of Codes of Ethical Conduct”, the Company undertakes educational communications of principles for employees on a regular basis. It also promotes the concept of business conduct in daily operations to all employees.</p> <p>Furthermore, Far Eastone communicates the guidance of “Ethical Corporate Management Best Practice Principles” and “Guidelines for the Adoption of Code of Ethical Conduct” to the Board of Directors and company management at Board of Director meetings quarterly to ensure their understanding of the guidelines. The Company also requires new suppliers to sign “Code of Conduct for Fareastone Supplier Chain Social Responsibility” within the commercial document data sheet provided to suppliers as a way of encouraging them to comply with the Company’s “Ethical Corporate Management Best Practice Principles”. The long-term performance of FET’s Code of Ethical</p>
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		<p>strategies and plans. Please see Annex 2 for risk assessment and management strategy of major issues. In the fiscal year of 2021, the specific projects and performances are promoted as follows:</p> <ol style="list-style-type: none"> 1. During the severe outbreak of COVID-19 in 2021, FET encouraged users to make donations by dialing the toll-free hotline via their mobile phones. As a result, FET donated NT\$1 million to Taipei City Government and New Taipei City Governments respectively as pandemic relief funds. In addition to help countering the pandemic as the ICT industry, it also leveraged big data technology in helping governments with tracking the confirmed cases. Furthermore, FET offered 14-day free friDay Video accounts for people in Kaohsiung City and New Taipei City to enjoy diverse entertainment during their stay-home periods. In response to the government's Suspending Classes without Stopping Learning policy, FET was committed to providing economically disadvantaged and rural students with the support 	<p>Conduct was reported on the 7th meeting of the 9th term Board of Directors on November 11, 2022. We hosted “the ethical management and the code of business ethics “training course for all employees for a total of 5,311 participants and ran for a total of 1,770hours (digital courses).</p>
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		<p>engineering personnel were mobilized and more than 800 mobile coverage signs have been set up for climbers to orientate.</p> <p>3. FET initiated the forward-looking project of 5G remote diagnosis and treatment to resolve the shortage of specialist physicians and limited access to medical services at remote areas. In 2021, the service expanded from Taitung County to New Taipei City and Miaoli County. Close to 5,000 people had benefitted from the service. In May 2021, COVID-19 escalated and outpatient services in the hospitals were reduced, which affected people's needs to seek medical treatment and receive medication for chronic diseases. FET assisted Far Eastern Memorial Hospital in adopting the remote consultation service. Demands from the public drove the service to quickly expand to 16 specialties within one week after the launch, facilitating the hospital to allocate resources properly and safeguard people's health. In 2021, 8,000 people used the remote consultation services of</p>	
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		<p>Far Eastern Memorial Hospital. In the future, FET intends to apply the remote diagnosis and treatment model to "Home Medical Care," using technology to help people who are physically challenged or disabled.</p> <p>4. FET rolled out the "You shop, FET pays" plan, promoting environmental protection, energy conservation and public welfare to consumers through telecom services. FET collaborated with three organizations - Children Are Us Foundation, Taiwan Catholic Foundation of Alzheimer's Disease and Related Dementia, and Animal Rescue Team Taiwan and offered plans where for every new subscriber, FET would donate a maximum of NT\$12,000 to social welfare groups to help disadvantaged children, persons with intellectual disabilities, elders with Alzheimer's disease or injured or sick stray animals. In addition, FET supported the electric vehicle industry and sharing platform services. For users subscribing to FET, they would be given</p>	
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		<p>coupons for the GoShare service, discounts for purchasing Gogoro or discounts on Gogoro Network's monthly battery plan.</p> <p>5. FET has been caring for disadvantaged children for 15 years. It has raised over NT\$50 million and helped more than 2,800 children. In 2021, FET partnered with the Taiwan Fund for Children and Families (TFCF) to launch the "Caring for the Family, Spread Love Far" event. A series of activities have been carried out: exclusive blanket charity sales, 380 text message donation, electronic bill donation, and friDay online film festival. In addition to collaborating with TFCF, FET sponsored BiG Future Foundation to hold a winter camp for children from children's home. The Company also provided assistance for vulnerable teenagers by supporting the I-LIFE International Foundation. Through experience education, teenage dropouts and high-risk youths from the Against Wind Theater were encouraged to challenge themselves.</p> <p>6. FET partnered with</p>	
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		<p>PaGamO to establish environmental education and digital learning database, which improved the education quality in remote areas through game-based learning. The Company also collaborated with a social enterprise, Pley School, to provide free seminars or learning activities. In 2021, FET included the topic of electronics addiction under digital literacy in the PaGamO platform.</p> <p>Through interesting learning methods such as gaming tournaments, FET intended to increase students' willingness to learn. The results showed that the electronics addiction topic did arouse more interests among students, as evidenced by the 42% increase in participation comparing with other subject matters last year.</p> <p>7. FET closely follows the latest industry developments both at home and abroad, and actively participates in telecommunications and CSR associations with an annual spending of nearly NT\$10 million to raise corporate competitiveness and contribute to the</p>	
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		<p>progress of the industry as a whole.</p> <p>8. FET took the lead and called on supply chain partners to form the "Sustainability Pioneer Team," aiming to help the disadvantaged groups with core specialties of FET and its suppliers. In 2020, over NT\$1 million was spent on repairing the basketball court of Binmao Junior High School in Taimali Township, Taitung County. In 2021, the team established technology classrooms and computer classrooms for Wanli Elementary School in New Taipei City to narrow the digital education gap.</p> <p>9. FET has been selected as a component in the Dow Jones Sustainability Indices (DJSI) World for three consecutive years and a component in the DJSI Emerging Markets Index for seven consecutive years. In the 2021 DJSI assessment, FET received perfect scores of 10 in the 24 evaluation items covering the economic, environmental and social aspects. The results demonstrated FET's dedication to corporate sustainability again which</p>	
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		received international recognition. FET has received the Silver Class distinction in the Sustainability Yearbook of S&P Global for three consecutive years.	
Related Specification	“Corporate Governance Best Practice Principles”	“Sustainable Development Best Practice Principles”	<ol style="list-style-type: none"> 1. “Ethical Corporate Management Best Practice Principles” 2. ” Procedures for Ethical Management and Guidelines for Conduct” 3. “Ethical Management Violation Reporting Policy”

Annex 1: Training status of Corporate Governance Officer.

No	Sponsoring Organization	Course Name	Study Date		Training Hours
			from	to	
1	Taiwan Stock Exchange and Taipei Exchange	Sustainable Development Roadmap Industry Theme Conference	2022/07/20	2022/07/20	2
2	Taiwan Corporate Governance Association	Deep diving the cybersecurity tactics of listed companies from the perspective of ESG development	2022/08/09	2022/08/09	3
3	Taiwan Academy of Banking and Finance	The enlightenment of the Russo-Ukraine war to Taiwan	2022/08/17	2022/08/17	3
4	Taiwan Corporate Governance Association	Fair-Dealing Principles for Financial Service Industries and Case Studies	2022/09/28	2022/09/28	3
5	Taiwan Corporate Governance Association	Risks and Opportunities of Sustainability	2022/11/18	2022/11/18	3

Annex 2: Risk Assessment and Management Strategy of Major Issues.

Category	Major Issues	Risk Management Strategy and Plan
Governance	Business Performance	<ul style="list-style-type: none"> •Upholding the spirit of addressing challenges to city governance and industrial issues with its innovative technology, FET leverages core skills such as big data, AI, IoT, cloud and information security, integrates innovative 5G applications to drive smart cities and industrial transformation, and provides the public with more diverse smart lifestyles to fulfill life needs and improve life quality.
	Information Security and Privacy Protection	<ul style="list-style-type: none"> •FET has established a corporate security organization and stipulated ICT security vision and policy objectives based on ISO standards. Also, FET sets up management mechanisms from perspectives such as personnel, operation, techniques, and regulations, review regularly, and continues to make improvements. FET's privacy protection policies and regulations apply to FET's overall operation processes, including the collection, storage, processing, utilization of personal data and privacy information, and sharing with suppliers, etc.
	Risk Management and Response to Urgencies	<ul style="list-style-type: none"> •FET's Risk Management Committee is a board-level functional committee that implements risk management on corporates from different perspectives through different levels of organizational and dutiful operation. The highest management unit of business continuity and response management is the executive management team that is held accountable for the communication to internal and external stakeholders to minimize the potential impacts of risk conditions on the Company's customers and the Company itself.
Environment	Climate Strategy	<ul style="list-style-type: none"> •Complying with climate-related financial disclosure suggestions (TCFD), FET manages climate risk comprehensively from 4 major perspectives of governance, strategy, risk management, and indicator and goal, identifies potential impacts of major risk, conducts scenario analysis on individual risk factors, and inventories each response measure.
	Strategy and Application of Environmental Resources	<ul style="list-style-type: none"> •FET has established an Environment and Energy Management Committee, which is chaired by the CFO. Members include the heads of different departments, and quarterly meetings are convened to discuss energy and environment-related targets and performance. FET has also established the Environment and Energy Management Policy, which includes management over energy and environment, GHG reductions and responses to climate change.

Social	HR Development and Management	<ul style="list-style-type: none">•As the age of 5G approaches, to respond to revolutions in the telecom industry, FET is actively recruiting interdisciplinary integrative service and technical personnel skilled in telecommunications, digital media, information security, cloud-based computing, artificial intelligence (AI), and the Internet of Things (IoT).
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