

Artificial Intelligence Governance Policy

Approved by the Board of Directors on August 6, 2026

The Far EasTone Telecommunications Co., Ltd. and New Century InfoComm Tech Co., Ltd. (collectively “the Company”), while promoting innovation and enhancing the quality of customer services, is committed to establishing responsible and trustworthy Artificial Intelligence (AI) governance and control mechanisms, to ensure that all activities throughout the AI lifecycle — including development, deployment, and use — comply with applicable laws, regulations, and the following governance principles:

1. **Respect for Human Autonomy**

AI shall be human-centered and serve as a supportive tool. It shall allow for human oversight, review, and intervention. When making critical decisions, Human-in-the-loop (HITL) involvement shall be retained.

2. **Fairness and Transparency**

Throughout data selection, model training, system development, and operational use, efforts shall be made to prevent bias, unfair treatment, and discrimination. People shall be appropriately informed when they are interacting with AI systems or when the contents are generated by AI. The capabilities, limitations, and risks of AI shall be disclosed, and AI-generated outcomes or decisions shall be explainable and understandable.

3. **Clear Accountability Mechanism**

The attribution of corresponding AI management roles, responsibilities, and authorities shall be clearly defined, including AI business owner, system and data owner, and the review units of legal compliance, risk, and cybersecurity. Mechanisms for reporting, investigation and handling errors and damages shall be established to ensure that AI behaviors are traceable, auditable, and improvable.

4. **Define Scope of Use**

The authorized scope and usage restrictions of AI systems shall be clearly defined. AI shall not be used beyond approved purposes, for unassessed use cases, or for unauthorized biometric surveillance to prevent misuse or high-risk applications.

5. **Protect Data Privacy**

AI activities shall adhere to the principles of data minimization, purpose limitation, and access control. Personal data and confidential business information shall be properly protected.

6. **Ensure Security and Resilience**

AI systems shall incorporate appropriate cybersecurity safeguards and monitoring measures to protect against threats and attacks, and follow the Company's contingency response mechanism to ensure the robustness and security of the systems.

7. **Promote Sustainable Development**

Based on the principle of sustainability, when adopting proprietary or third-party AI models, computing resources, and data centers, it is required to evaluate energy efficiency, carbon intensity, water resources, and renewable energy usage. Priority shall be given to social and ecological responsibilities, while also considering environmental sustainability and ecological footprint minimization.

To ensure the continued appropriateness and effectiveness of this Policy, the Company may implement any appropriate updates and modifications in response to factors such as technology development trends, amendments to relevant laws or regulations or other environmental changes. The amendment or modification of the Policy made will be approved by the Board of Directors and published on the Company's website.